

**Chief Executive Officer (CEO) Board Report
Fairview Mennonite Homes
Parkwood Mennonite Home
July 2021**

Government/Legislative Updates

Minister Phillips – Meeting with Association Board

The new Minister of Long-Term Care Rod Phillips met with Advantage Board of Directors.



Key concerns and advocacy priorities were discussed with Minister Phillips including an overview of the wage issues in LTC including RPN wage compression and Bill 124 limitations for non-profit homes; the need for a second stream of funding for non-profit LTC; and concerns regarding Ontario Health Teams and their connection with seniors' care providers. The Minister indicated he has plans to visit homes across the province to learn more about LTC over the coming months.

CEO sent an invitation to Minister Philips to invite him to the Fairview campus. There has been no response to date.

See attached letter B- Meeting Minister Philips

Long Term Care Act Recommendation

Advantage Board met numerous times over the summer to develop recommendations to government for consideration as the LTC ACT is reopened. While review of the Act is a lengthy process, it is the hope of Advantage that changes will be considered to improve what is believed to be a broken system. It was a privilege for the CEO to participate in this endeavor.

See attached Advantage Ontario Proposed Amendments to the LTC Act.

Federal Election Platform

Advantage Board submitted a federal election platform entitled Caring for Seniors: A Call for Federal Leadership. This submission was constructed by the Advantage Board and leadership. The submission was sent to contacts in all four major federal parties, including relevant Ministers, their critics in other parties, and political staffers who are in charge of policy and the platform development process. It was a learning experience for CEO to participate in the preparation of this document.

See attached Federal Election – Advantage Ontario Proposed Platform

Home and Community Support Services

Planned 2021-22 Investments in Home and Community Care

On July 22 the Ministry of Health announced an investment of \$243.7 million for Home and Community Care partners for the 2021-22 fiscal year. The funds are intended to support three goals: a) continue delivering care to existing clients and maintain care levels, b) support staff recruitment and retention, and c) support system response and recovery and address costs related to the COVID-19 pandemic.

The funding envelope is a combination of new funding and a base funding commitment that replaces one-time funding provided last year. The year-over-year increase in investment for 2021-22 is \$122.7 million. Funding will be broken down as follows:

- \$160 million in base funding for home care service volumes to maintain services started last year for high-needs patients. This replaces and expands the one-time funding of \$101 million provided in 2020-21.
- \$20 million in base funding for the community sector to address ongoing costs and service expansion, continuing the \$20 million in one-time funding provided in 2020-21.
- \$40.1 million in base funding for home care contract rate increases for nursing, professional services, and personal support services.
- \$ 23.6 million for residential hospices to address one-time COVID costs.

Funding letters will go out to home and community care agencies in the near future.

COVID-19 Updates

Mandatory Vaccination

On August 7, OLTCAs asked the Ontario Government to mandate vaccinations for all health care workers to protect LTC communities with growing concerns about the Delta variant and fourth wave of pandemic this fall. OLTCAs are asking the relevant scientific partners to investigate and make recommendations on the need for long-term care residents, staff and essential caregivers to receive booster shots of COVID-19 vaccines to allow time to manage supply and create plans for administration.

Twitter OLTCAs Statement: It's Time to Close the Gap: Ontario's Long-Term Care Homes Call for Mandated Vaccines for all Health Care Workers, Expedited Guidance for Potential Boosters.

CEO was part of the OLTCAs HR task force that developed and recommended the call for mandatory vaccination. The committee had representation from 12 Long Term Care Operators – all Committee members were in favour of this action.

OLTCAs approached the Advantage Board asking for a show of support. All Advantage Board members voted in favour of supporting OLTCAs recommendation.

The following compelling statement was made by Donna Duncan CEO OLTCA.

“The evidence is clear that the best way to protect yourself, and others, from COVID-19 and its devastating effects is to get vaccinated. Full stop.

No one knows that better than Ontario’s long-term care homes, and our residents, staff and their families who have been on the frontlines of the fight against the deadly virus since the onset of the pandemic. With the prioritization of the COVID-19 vaccines as early as December 2020, cases and deaths dramatically lowered, slowly bringing back a sense of normalcy and the safe and supportive environments required for high-quality care.

In light of growing concerns about the Delta variant and a fourth wave of the pandemic in the fall, the Ontario Long Term Care Association is asking the Ontario Government to mandate COVID-19 vaccines not only for long-term care staff, but for all health care workers in all settings to help protect our communities. Clear policy from the Ontario Government will create consistency across all long-term care homes, hospitals, home care, and other health care services providing peace-of-mind to residents, patients, staff and their families across the province. It will also ensure organizations are not at risk of losing their staff to other health care settings, instead of meaningfully addressing vaccine refusals to protect our vulnerable.

Implementing mandatory vaccines for health care workers in long-term care will not only protect our residents and staff; it is likely to provide an extra measure of protection for staffing levels if there is a fourth wave. The staffing in some homes was severely compromised when staff were off ill with COVID-19, as we saw through earlier parts of the pandemic. We cannot have that happen again.

In addition, OLTCA is advocating for increased efforts of relevant scientific partners to investigate and make recommendations on the need for long-term care residents, staff and essential caregivers to receive booster shots of the COVID-19 vaccines. This guidance is critical to allow time to manage supply and create plans for administration. Our long-term care communities were the first to receive the COVID-19 vaccines and if evidence shows that boosters are needed to maintain protection, our residents, staff, and essential caregivers will need to be prioritized.

Ontario’s long-term care homes continue to do everything possible to protect residents, families and our staff from the devastating impacts of COVID-19. We cannot risk the progress we have made in the recent months. It’s time to close the gap and for the Ontario Government to mandate vaccines for all health care workers, while relevant scientific partners expedite guidance for potential boosters to stay ahead of the Delta variant and a potential fourth wave.”

Follow-up - Ontario Government Announcement August 17, 2021

The Ontario Government announced mandatory policy for vaccinations for hospitals, home and community care providers, and paramedics. The announcement makes COVID-19 vaccination policies mandatory in high-risk settings where the risk of contracting and transmitting COVID-19 and the Delta variant is higher. ***It does not appear that there are any changes or impacts on the current vaccination policy in place in the LTC sector.***

The LTC sector and both associations are very disappointed in this response to the Call to Action of August 7 to mandate vaccinations in LTC. This unfortunately leaves room for LTC staff to continue to opt out of vaccination, simply by attending an education session.

On a positive note the government the government also announced they will be providing third doses of the COVID-19 vaccine to vulnerable populations.

AdvantAge Ontario CEO Lisa Levin released the following statement on the government's vaccination policy.

“While we applaud the government for moving towards a vaccination policy today for high-risk settings and for implementing third doses for long-term care and some retirement homes, AdvantAge Ontario is very concerned the policy gives workers the ability to opt-out of the new requirement by simply completing an education session.

Given the rise of infections, and the increasing prevalence of the Delta Variant, vaccinations must be truly mandatory for all health care workers, with only medical or religious exemptions being accepted. This is similar to the approach being taken by other jurisdictions like British Columbia, and should be followed by Ontario.

We must learn lessons from previous waves, and do everything we can to prevent new outbreaks and keep residents safe. Government should start today, by making vaccinations a condition of employment for all health care workers.”

Vaccination Rates

Government has announced they will be posting vaccination rates in LTC homes. The rates will be as at July 31, 2021. The following are Fairview Parkwood rates:

Fairview: Fully vaccinated 88%; Full and Partial Vaccination 91%

Parkwood: Fully vaccinated 91%; Full and Partial Vaccination 94%

Current policy: Fairview Parkwood Communities does not hire unvaccinated health care workers. Several organizations across the province are working together with Bob Bass legal firm to develop a policy that would mandate all staff to be vaccinated. CEO has requested to be part of the task force to review. CEO will keep Board updated.

Ontario Health Teams (OHT)

CND OHT /KW4 OHT

Both OHTs continue to focus on COVID recovery, infection prevention and control (IPAC) and vaccination uptake. CEO has been part of a KW4 table to encourage increased vaccination in the Mennonite Community.

Meetings have been suspended for the summer months with both OHTs.

Quality Initiatives/Projects

LTC Development

Architect: A proposal was received from MMMC for a structural review and zoning compliance review. MMMC is proposing to coordinate these activities along with coordination of high - level costing with Construction Manager.

Construction Manager: VanDel Contracting owner toured Fairview. They have been engaged to provide costing analysis for the project.

CMLS Funding: Steve Bryant and team have updated the funding analysis. CFO and CEO engaged in further conversation to understand the implications of increased construction cost, sources and use of funds (including consideration of Fairview loan to Parkwood), lender considerations for mortgage, implications of existing debt servicing and proforma.

Ministry Capital and Licencing: No further update.

The next steps will include: 1) meeting with Land and Building Committee to address MMMC proposal; 2) meeting with Finance Committee to review CMLS analysis.

Parkwood Affordable Housing

Land and Building Committee: A second submission was made with City of Waterloo on August 6th responding to comments provided by the City. No further feedback has been provided to date. It was hoped that feedback would be provided prior to an application to the Committee of Adjustments.

It is still the intention to apply to the Committee of Adjustments on August 20, requesting approval for 5 minor variances. This is required for land severance for mortgage purposes. The Committee of Adjustments meets on September 21, 2021. This date is critical as the financing application cannot be made to CMHC until Committee of Adjustment approval.

VanDel Contracting has received design and details to begin a high-level costing of the project. This is required for mortgage purposes.

Fundraising Committee: The Committee meets monthly over the summer.

See attached Capital Campaign update - prepared for donors and potential donors – to be sent out by Campaign Committee members.

A decision was made to reduce the naming commitment for the Affordable Housing Floors from \$250,000 to \$125,000.

See attached PMH -CapCamp Naming Opps

Pledges and Donations as at August 20, - \$3,319,000 (includes 1 million Board Commitment).

A potential donor has requested additional information in order to make an informed decision. The latest response is attached for Board information.

See attached Response to Bob and Judy Astley

Grant Application: Application submitted to Enabling Accessibility Fund for \$450,000.

See attached ESDC EAF

Events: Education sessions will be held with staff, residents, families and neighbours on August 23rd and 24th.

Garden Party: A donor garden party is tentatively planned for September 15 COVID and weather permitting. This will be an afternoon outdoor event.

If the event moves forward on September 15th, it is anticipated the formal public capital campaign launch will be deferred until the ground breaking in the spring.

The Walk: Thank you to the Board members who have signed up for Walk the Kindness Way. The goal for this year is \$50,000 for the Healing Gardens commitment. As at today's date \$28,000 has been raised. The majority of these donations are from suppliers.

Home and Community Care Services

As reported in June 2021 CEO report, Fairview was invited by Ontario Health to prequalify as an official CPO. It is anticipated this application will not be approved due to organizations experience of less than three years providing community care, but will set the organization up for the future.

Application has not been attached due to size of document

Dining Experience

The organization is moving forward to hire a chef, to be shared by Fairview Parkwood, to help develop the menu for Retirement Suites and Independent living. As well, the chef will support us to improve dining room customer service and food presentation. Steve Pawelko will lead this initiative as he moves into the Operations role.

Marketing Training

Greenhouse Marketing has been engaged to provide marketing training and wait list guidance to Parkwood leadership. This is to fine-tune marketing approach in the Retirement Suites and prepare for the new build. The initial session took place this week.

Building refurbishing updates

Fairview properties

After numerous delays the Suites balcony repair and expansion is complete and residents are able to enjoy summer outdoors, right off the dining room.

Parkwood properties

No further update at this time.

Accreditation

Dates have been confirmed for October 4, 5 and 6. The survey will be a combination of virtual and on-site. Fairview Parkwood is moving to a Canadian survey with Accreditation Canada. The first survey is called a Primer. This is an introductory process and does not require participation from the Board. Subsequent surveys in two years will require Board participation.

See attached FAIME schedule.

Human Resources

No report for July 2021.

Financial Statements

See attached July 2021 monthly statements

External Meetings

Councillor Diane Freeman and CEO met to discuss Parkwood Affordable Housing project. Diane has indicated strong support for the initiative.

Hot spot task Force - KW4 non-hospital table task force to support high risk populations. Currently supporting Woolwich and Wellesley Mennonite Communities.

HR Task Force – CEO is participating at this emergency table to provide recommendations to the MoHLTC.

Non-Hospital Table Waterloo Region – CEO continues to participate as the Region ramps up for Wave 4.

Risk (complaints concerns coming to CEO attention)

No report or updates for July 2021

HUB Insurance: CFO and CEO received insurance renewal requirements for September 2021 property insurance renewal. The information to be submitted is significantly greater than previous years, including compliance inspection reports from 2017 forward. This is a new approach since COVID. As this is prepared and reviewed, Board will be kept informed of submissions.